

Requirements for Transporting Your Vehicle to/from Hawaii

Required items upon delivery of your vehicle

- **Original Vehicle Registration and Title** - Horizon Lines will make copies and return the original documents to you immediately. The Registration and title will be the binding document for all other documents provided. (Verifying ownership and/or Lienholder)
- **Creditor/Lessor notarized statement** - If your vehicle is currently financed/leased, bring a notarized statement from your creditor/lessor that the creditor/lessor is aware your vehicle is being shipped, with the **VIN# noted**, authorizing that the vehicle can be shipped from Hawaii. The letter is valid for 30 days from the date of issuance if an expiration date is not noted. The financial institution noted on your registration must issue the letter of authorization. If your financial institution has changed its name or is not the financial institution reflected on your registration, a notarized document from the financial institution must be provided explaining the reason for the difference.
- **Photo ID** - In order to pick up the car, you (or anyone you designate) must furnish a Government issued photo ID (License, Military ID, State ID, Passport).
- **Non-Owner of vehicle** - If the person shipping/receiving the vehicle is other than the owner, Horizon Lines requires a notarized letter of authorization from the owner(s). If the vehicle is co-owned, both registered owners must sign the letter of consent form.
- Co-Owned vehicle** - If you are shipping your vehicle from Hawaii and there is co-ownership of the vehicle, both owners must be present when vehicle is delivered to Horizon Lines. If only one owner is present, a notarized letter is required from the absent co-owner authorizing the shipment.

Prepare your vehicle for shipment

- **No Disabled Vehicles.**
Your vehicle must be in safe operating condition with inflated tires, fully operational brakes, transmission and steering. All vehicles will be inspected upon delivery to Horizon Lines. If a vehicle is not in safe operating condition, it will not be accepted for shipment.
- **Required Dimensions/Ground Clearance** The vehicle cannot exceed 21'8" length, 8' height, 7' width. All vehicles must have at least 6" of ground
- **Keys** - You must provide Horizon Lines with keys to the ignition, trunk, gas cap and any locked compartment. Please have copies of your keys made and leave only the copies (keep your original set of keys) after you have checked to ensure that the copies fit all devices/compartments.
- **Don't Fill Your Tank** - Since gasoline is flammable, we require that your tank be no more than one-fourth full for unleaded vehicles. It is a Coast Guard regulation for your vehicle to be under a quarter tank. Diesel fuel vehicles need not follow these requirements.
- **Don't Pack Anything in Your Vehicle** - No personal items, luggage or boxes may be shipped inside the passenger area or trunk. An infant car seat and spare tire with jack are considered to be integral parts of the vehicle, so they may be included. You will be asked to remove anything that is not permanently mounted or bolted to the vehicle.
- **Vehicle must be clean inside and out** - To ensure an accurate vehicle inspection report can be completed, please clean your vehicle inside and out. Please take extra precaution to ensure that your vehicle is clean beneath the fender wells and free of any "caked on" dirt. US Agricultural regulations are strict about the transportation of foreign soil or dirt. For all vehicles heading to Tacoma, Washington we do state that vehicle needs to be extremely clean as the Washington State Ag will screen all incoming vehicles and fine up to \$375 if the vehicle is deemed dirty.

- **Remote Key for disarm/Disconnect Alarm Systems**

The alarm system remote must be included with your keys. If not turned in, the Vehicle alarm systems must be disconnected.

- **Don't Pack Firearms or Fire Extinguishers.**

No firearms, ammunition of any type or fire extinguishers may be shipped in a vehicle.

- **Delayed Shipments**

All vehicles are subject to delayed shipment in the event of a full ship environment and could be assigned to a ship leaving later than the requested sailing date

Shipping Your Vehicle from the West Coast to Hawaii

West Coast Terminal Locations for drop off

TAC – Tacoma, WA

1675 Lincoln Ave, Bldg 200 | Tacoma, WA 98421

Ph: 253-882-1604

Hours: M-F 8:00AM-3:30PM

**No appointment necessary. Vessel sails for Hawaii every Sunday.*

For Hawaii- Vehicles must arrive by Thursday before 3:30pm for the current week's sailing

For Alaska- Vehicles must arrive by Wednesday before 12:00pm for the current week's sailing

You MUST have your Horizon Lines booking number!

OAK – Oakland, CA

1425 Maritime St. | Oakland, CA 94607

Ph: 510-271-1400

Hours: M-F 8:00AM-12:00pm; 1:00PM-3:30PM

**No appointment necessary. Vessel sails once per week, every Wednesday. Vehicle must arrive by*

Monday before 3:30pm for the current week's sailing

You MUST have your Horizon Lines booking number!

LBC/LAC – Los Angeles, CA

CTSI Logistics

1451 W. Knox Street | Torrance, CA 90501

Ph: 310-755-7868

Hours: M-F 8:00am-12:00pm; 1:00pm-4:00pm

**No appointment necessary. Vessel sails once per week, every Saturday. Vehicle must arrive by*

Wednesday before 3:30pm for the current week's sailing

You MUST have your Horizon Lines booking number!

Hawaii Terminal Locations for pick up

**If Honolulu is final destination, Horizon will call customer to setup appointment for pickup*

**If vehicle is going to a neighbor island, Young Brothers will call customer to setup appointment for*

*pickup *Customer should never drive to port or terminal without receiving a call to setup an appointment*

Honolulu, Oahu

Horizon Lines

Pier 51-A, Sand Island

Honolulu, HI 96819

Ph: 808-842-1515

Hours: M-F 6:45AM–2:45PM, with no inspectors for appointments on Thursday

You MUST have your Horizon Lines booking number!

Hilo, Hawaii

Young Brothers

99 Kuhio Street, Pier

2 Hilo, HI 96720

Ph: 808-842-1515

You MUST have your Horizon Lines booking number!

Kahului, Maui

Young Brothers

8080 Wharf Street (Pier 2)

Kahului, HI 96732

Ph: 808-842-1515

You MUST have your Horizon Lines booking number!

Kawaihae, Hawaii

Young Brothers

Pier 2

Kawaihae Harbor, HI 96743

Ph: 808-842-1515

You MUST have your Horizon Lines booking number!

Nawiliwili, Kauai

Young Brothers

3020 Wa'apa Road, Pier

3 Lihue, Hawaii 96766

Ph: 808-842-1515

You MUST have your Horizon Lines booking number!

Kaunakakai, Molokai

Kaunakakai Wharf

Kaunakakai, Hawaii 96748

Ph: 808-553-5431

You MUST have your Horizon Lines booking number!

Kaumalapau, Lanai

Kaumalapau Pier

Kaumalapau, Hawaii 96763

Ph: 808-565-6626

You MUST have your Horizon Lines booking number!

Vehicle Availability in Hawaii

PEX (Sailings from Tacoma, WA and Oakland, CA)

*The PEX Vessel vehicles are discharged on Wednesdays (Horizon will call customer if Honolulu is final destination to set up appointment)

- ETA in Nawiliwili is **Friday** of the same week of vessel arrival
- ETA in Kahului is **Friday** of the same week of vessel arrival
- ETA in Kawaihae is **Friday** of the same week of vessel arrival
- ETA in Hilo is **Monday of the following week** of vessel arrival
- ETA in Lanai is **Wednesday of the following week** of vessel arrival
- ETA in Molokai is **Wednesday of the following week** of vessel arrival

CHX (Sailings from Los Angeles, CA)

*The CHX Vessel vehicles are discharged on Fridays in Honolulu (Horizon will call customer if Honolulu is final destination to set up appointment)

- ETA in Nawiliwili is **Tuesday of the following week** of vessel arrival
- ETA in Kahului is **Tuesday** of the same week of vessel arrival
- ETA in Kawaihae is **Tuesday of the following week** of vessel arrival
- ETA in Hilo is **Monday of the following week** of vessel arrival
- ETA in Lanai is **Wednesday of the following week** of vessel arrival
- ETA in Molokai is **Wednesday of the following week** of vessel arrival

**Availabilities are estimated barring any weather or operational issues experienced from Young Brothers*

Shipping Your Vehicle from Hawaii to the West Coast

**Appointments are required for dropping off in Hawaii*

**Please note all booking requests must be made at least 2 days prior to drop off. Once booking is made with your sales or operations representative, please contact Honolulu office (for ALL Hawaii drop off locations) for appointment at 808-842-5333.*

**No same-day appointments allowed*

**You must have your Horizon Booking Number when dropping off*

Hawaii Terminal Locations for drop off

Honolulu, Oahu

Horizon Lines

Pier 51-A, Sand Island

Honolulu, HI 96819 Ph:

808-842-1515

Hours: M-F 6:45AM–2:45PM, with no inspectors for appointments on Thursday

Kailua, Kona – Kona Transportation

74-5039 A QUEEN K. HWY

KAILUA KONA, HI 96740

Contact: DAVINA or MARISSA

PH: 808-329-4111

Days/Hours of vehicle receipt: From Monday through Wednesday 8:30am-12:00pm; 1:00pm-3:00pm

HLO - KONA TRANSPORTATION

215 D RAILROAD AVE.

HILO, HI 96720

CTC: MARI

PH: 808-935-4981

Days/Hours of vehicle receipt: Tuesdays Only 9:00am-11:00am only

NAW - KAUAI FREIGHT SERVICE

4301 PUHI RD.

LIHUE, HI 96766

CTC: SPERRY

PH: 808-245-4210

Days/Hours of vehicle receipt: Monday through Thursday from 8:00am to 11:00am

**Call our Honolulu office to arrange a drop off. Manny will contact you prior to drop off to schedule an appointment time once you have notified Honolulu.*

KUH – DHX

WAIKAPU INDUSTRIAL CENTER

449 EAST AHULI'U WAY

WAILUKU, HI 96793

CTC: Carol

PH: 808-877-2822

Days/Hours of vehicle receipt: Wednesday and Thursday 0800-1200; 1300-1400

West Coast Terminal Locations for pick up

**Customer should call to setup appointment for pickup*

**Customer should never drive to port or terminal without calling to setup an appointment*

TAC – Tacoma, WA

1675 Lincoln Ave, Bldg 200 | Tacoma, WA 98421

Ph: 253-882-1604

Hours: M-F 8:00AM-3:30PM

**Normal availability is Tuesday of the same week as arrival.*

You MUST have your Horizon Lines booking number!

OAK – Oakland, CA

1425 Maritime St. | Oakland, CA 94607

Ph: 510-271-1400

Hours: M-F 8:00AM-11:30AM; 1:00PM-3:30PM

**Normal availability is Thursday of the same week as*

arrival You MUST have your Horizon Lines booking number!

LBC/LAC – Los Angeles, CA

CTSI Logistics

1451 W. Knox Street | Torrance, CA

90501 Ph: 310-755-7868

Hours: M-F 8:00AM-12:00PM; 1:00PM-4:00PM

**Normal availability is Wednesday the following week after the vessel*

arrives You MUST have your Horizon Lines booking number!

<http://horizonlines.com/Ocean-Services/Hawaii/Sailing-Schedules.aspx>

Checklist

*****Please print this and keep for your records to assure that the requirements to ship your vehicle have been satisfied*****

_____ Original Vehicle Registration

-Horizon Lines will make copies and return the original documents to you immediately.

_____ Original Title

-Horizon Lines will make copies and return the original documents to you immediately. If there are no liens on the vehicle, please present the original Title. Otherwise, please refer to 'Creditor/ Lessor statement' below.

_____ Creditor/Lessor statement

- If your vehicle is currently financed / leased, a statement from your creditor/lessor on their letterhead is required, with the VIN# noted, authorizing that the vehicle can be shipped from Hawaii. The letter is valid for 30 days from the date of issuance if an expiration date is not noted. The financial institution noted on your registration must issue the letter of authorization. If your financial institution has changed its name or is not the financial institution reflected on your registration, a notarized document from the financial institution must be provided explaining the reason for the difference.

_____ Photo ID

-You or your agent must present a valid picture ID upon drop off.

_____ Co-Ownership/Person other than owner dropping off

- If the vehicle has multiple owners listed on the registration/title then all owners must be present when the vehicle is delivered for shipment. If an owner(s) cannot be present, then a notarized letter is required from the absent owner(s) authorizing the vehicle shipment. Please note the name of your agent (party dropping off) and VIN # of the vehicle. The letter is valid for 30 days from date of issuance if an expiration date is not noted.

_____ Keys

- You must provide Horizon Lines with keys to the ignition, trunk, gas cap and any locked compartment. Please have copies of your keys made and leave only the copies (keep your original set of keys) after you have checked to ensure that the copies fit all devices/compartments.

_____ Delayed Shipment

- Please understand that all vehicles are subject to delayed shipment and could be assigned to a ship leaving later than the requested sailing date due to unforeseen weather or operational issues.

_____ Don't Fill Your Tank

- Due to Coast Guard regulations, we require that your gas tank be less than ¼ tank. If your vehicle has more than this requirement, we will not accept your vehicle.

_____ **Don't Pack Anything in Your Vehicle**

- **No personal items**, No luggage or boxes may be shipped inside the passenger area or trunk. (1) spare tire and (1) jack are considered to be integral parts of the vehicle, so they may be included. You will be asked to remove anything that is not permanently mounted or bolted to the vehicle.

_____ **Don't Pack Firearms or Fire Extinguishers**

-No firearms, ammunition of any type or fire extinguishers may be shipped in a vehicle.

_____ **Alarm Systems**

-If there is an alarm system, it must be disconnected prior to drop off or **the alarm remote must be**.

_____ **No Disabled Vehicles**

-Your vehicle must be in a **safe operating condition with inflated tires, fully operational brakes, transmission and steering** . All vehicles will be inspected upon delivery to Horizon Lines. If a vehicle is not in a safe operating condition, it will not be accepted for shipment.

_____ **Required Dimensions**

-The vehicle cannot exceed **21'8" length, 8' height, 7' width**. All vehicles must have at least **6" of ground clearance** otherwise we will not accept your vehicle.

_____ **Vehicle must be clean inside and out**

-To ensure an accurate vehicle inspection report can be completed, **please clean your vehicle inside and out**. Please take extra precaution to ensure that your vehicle is clean beneath the fender wells and free of any "caked on" dirt. **US** Agricultural regulations are strict about the transportation of foreign soil or dirt.