

Requirements and Port information for shipping your vehicle via Matson Steamship transport

- Vehicles must be in operating condition when tendered for shipment, with a working emergency brake, and must either be licensed or qualified to be licensed for operation on public streets or highways.
- Matson reserves the right to reject receipt of cargo if the cargo does not meet the requirements for safe transportation & handling by their stevedore or the vessel operations.

Prepare Your Vehicle

○ Wash Vehicle

All vehicles must have a clean exterior so that a vehicle survey may be conducted at the port of origin. Dirty vehicles will not be accepted.

PLEASE NOTE: Vehicles are subject to stringent inspections by the USDA. It is the responsibility of the shipper to have the interior and exterior of the vehicle thoroughly cleaned. **Example:** The USDA looks for clumps of mud in wheel wells or under the vehicle's carriage, under the hood of vehicles is also inspected, the USDA also looks for dirt, grass, plant seeds in the interior as well as the exterior and for anything that they consider invasive. If your vehicle fails a USDA inspection at origin, Matson will be unable to ship your vehicle until the vehicle has been properly cleaned at your expense and re-inspected by the USDA. If your vehicle fails a USDA inspection at destination, Matson will be unable to release your vehicle to you until the vehicle has been properly cleaned at your expense and re-inspected by the USDA.

Note: Matson cannot ship vehicles with cracked or damaged windshields or windows.

○ Remove All Personal Belongings

The only items acceptable for shipment in your automobile are those tools and accessories normally attached to the vehicle, or permanently installed in the dash, doors, rear deck, or console. For example, if not bolted in, the following items should be removed:

- loose radios
- CD's
- tape players and tapes
- compact disc players and discs
- portable telephones of any type
- power boosters
- equalizers
- radar scanners
- extra speakers
- decorative ornaments
- auto protective covers/auto bras
- truck tailgate nets
- theft alarm systems (if you choose to leave the car alarm in your vehicle, make sure that the system is disengaged prior to shipment)
- auto roof racks if not factory installed

- Gas and Antifreeze

- Gas

- Please deliver your vehicle to Matson with 1/4 tank or less fuel.

- If you are shipping a vehicle powered by an alternative fuel -propane, electric, natural gas, etc - please contact our Customer Service Center at 1-800-4-MATSON for special shipping instructions.

- Antifreeze

- Automobiles shipped between Seattle and Hawaii, especially during the fall and winter months, should be delivered to Matson with antifreeze. Matson is not responsible for providing this protection nor liable for damage resulting from low temperatures.

- Fire Extinguishers and Propane Tanks

- Fire Extinguishers

- Fire Extinguishers must be removed. Federal regulations do not permit fire extinguishers to be shipped with your automobile.

- Propane tanks

- Vehicles with propane tanks for axillary uses must be delivered for shipment with the propane tanks empty of any liquid or fumes. The empty tank must be tagged and certified as "gas free" by an authorized propane dealer or service company. We recommend that you verify the cost of emptying and certifying propane tanks. It may be less costly to purchase a new tank at your destination.

Dropping off at a Port Facility of origin

NOTE: A Matson booking number is required prior to dropping off your vehicle at the port. Contact your ITL representative to obtain your booking number.

- Take your automobile to the Port Facility (see hours of operation below).

- Be prepared to provide the following:

- Name, mailing address and phone number of the shipper and consignee. The consignee is the person to whom the automobile is being shipped. Most of the time the shipper and consignee are the same person.
 - General information about your automobile - year, make, model and license number, VIN number
 - Port Facility of destination - know which port your car is being shipped to:

- Hawaii

- Hilo, Island of Hawaii

- Honolulu, Island of Oahu

- Kahului, Island of Maui

- Nawiliwili, Island of Kauai

- Mainland

- Long Beach, California

- Oakland, California

- Seattle, Washington

- At the Port Facility of origin leave a set of keys for the ignition, trunk door, gas tank, and any other locking compartment.

The Department of Agriculture inspects all compartments of your vehicle. All compartments must remain unlocked and accessible for inspection. Failure to do this may result in delay in the movement of your vehicle. Your keys will accompany your vehicle to its port of discharge.

Requirements for shipping from Hawaii to Mainland

The State of Hawaii requires proof of ownership for automobiles shipped to the Mainland. Matson requires the following:

- Original Vehicle Title showing all legal owners
- Original Vehicle Registration
- Notarized letter of authorizing shipment from Hawaii from any/all legal owners of the vehicle that are not present and drop off at the Port Facility of origin.
- If a lien holder is named on the registration, then a letter from the lien holder authorizing shipment from Hawaii is required
- If shipping from the **Hilo Port**, a valid Safety Check, Insurance, Registration, and a valid picture ID is required per the Hilo Port Authority.

Shipping

Depending on the origin/destination port, ***please allow between 2 and 3 weeks for delivery of your automobile.*** When you deliver your vehicle to the Matson Port Facility of Origin for shipment, you will be advised of the vessel your vehicle should sail aboard. You will also be given an estimated availability date. This transit information is not guaranteed but provides you with a reasonable expectation regarding the movement of your vehicle. You may want to arrange for a rental car while your vehicle is in transit.

Picking up at Port Facility of Destination

- Documents required to pick up vehicle
 - Photo ID
 - Booking number (Provided to you by Interbay Transport Logistics)
 - If anyone other than the parties listed on the shipping order are picking up the vehicle, a notarized letter of authorization is required
- Port Storage Fees

ITL recommends that you pick up your vehicle as soon as possible from the Port Facility of destination to avoid incurring storage fees. All storage fees are to be paid at the Port when you collect your vehicle. Please note that these are NOT Interbay Transport or Matson fees, they are Port storage fees.

Oakland, Long Beach and Seattle

4 business days free, there after it is \$15.00 per calendar day

Honolulu, and Nawiliwili

4 business days free, there after 5 calendar days at \$6.88, days 6 thru 10 \$9.63 a day and each calendar thereafter \$19.25

Kahului

2 business days free, there after 5 calendar days at \$6.88, days 6 thru 10 \$9.63 a day and each calendar thereafter \$19.25

Hilo

3 business days free, there after 5 calendar days at \$6.88, days 6 thru 10 \$9.63 a day and each calendar thereafter \$19.25

Port / Terminal Information**Seattle, WA**

Terminal 18
2715 11th Avenue SW
Seattle, WA 98134

Vehicle Drop-off/Pick-up

Drop-off (Mon – Fri)
8:00am – 11:30am
1:00pm – 4:30pm

Pick-up (Tues – Fri)
8:00am – 11:30am
1:00pm – 4:30pm

Oakland, CA

Berth 63
1579 Middle Harbor Road
Oakland, CA 94607

Vehicle Drop-off/Pick-up

Monday – Friday
8:00 am – 11:45 am
1:00 pm – 4:00 pm

Long Beach, CA

Pier C Street
1521 Pier C Street
Long Beach, CA 90813

Vehicle Drop-off/Pick-up

Monday – Friday
8:00am – 1:30am
1:00pm –4:00pm

